



STARLIGHT HOT TUBS™ LIMITED WARRANTY

Structural: 5-Year Warranty

(Shell surface, cabinet integrity*, pillar supports and floor base)

Plumbing & Equipment: 2-Year Warranty

Hardcover: 1-Year Warranty

HOW THE WARRANTY WORKS

In the event of a covered defect under this Limited Warranty, Starlight Hot Tubs™ or its agent will make repair in accordance with conditions contained in this Limited Warranty. The homeowner is required to provide full access to the cabinet's entire service side panels, without any obstructions, to service all internal components. There will be no charge for parts or labor to repair the spa. There may be repair person travel costs if the spa is located outside the normal service area. If the covered defect cannot be repaired, as determined by Starlight Hot Tubs™ we reserve the right to provide a replacement exchange spa of equal value. In such an event, the spa owner will be responsible for the cost associated with the removal of the defective spa and the installation of the replacement spa. The liability of Starlight Hot Tubs™ under this Limited Warranty, if any, shall not exceed the original amount paid for the defective product. It is the responsibility of the spa owner to notify the factory in writing immediately upon discovery of a warranty claim. Neglecting this notification may void your claim.

LIABILITY LIMITATIONS

This warranty does not cover any defects, malfunctions or damages that result from improper installation, commercial use or improper maintenance. The spa shell is made of high quality impact resistant thermoplastic. The spa surface cannot be subjected to periods of direct sunlight without being filled with water. Exposure to direct sun can cause deformation of the spa surface. Such exposure will void the warranty. Authorized labor is limited to a 1-Year Labor Warranty. This Limited Warranty is limited to the original owner, installed at the original site. Any requests for change of site location must first be approved in writing by Starlight Hot Tubs™. This Limited Warranty is void if the spa has been altered, neglected, abused or misused or if any repairs have been made by an unauthorized agent. Misuse and abuse include any installation, maintenance or operation not in accordance with the owner's operations manual. Starlight Hot Tubs™ is not responsible for incidental or consequential damages of any nature, acts of God or other causes beyond the control of Starlight Hot Tubs™. All warranties, implied or otherwise, including implied warranties for merchantability and fitness for a particular purpose, are limited to the terms set forth in this warranty. This Limited Warranty only covers those items manufactured by Starlight Hot Tubs™, excluding pillows, filter cartridges and ozonators which are covered under their separate manufacturer's warranty. Exterior structural integrity of the cabinet is warranted to be free of defects at time of delivery and for five years thereafter*. No representative of Starlight Hot Tubs™, not its agents, distributors or dealers, has any authority to alter in any manner the terms of this Limited Warranty and Starlight Hot Tubs™ is not responsible for any undertaking, representation of warranty made by any other person beyond those expressly set forth in this warranty.

* Does not include the surface color finish (stain or paint).